



# Satisfaction or Your Money Back!!

Dear Valued Residents,

Lexington Asset Management is pleased to announce a new program “Satisfaction Guaranteed or Your Money Back!” will begin on December 1, 2010. 😊

It is our goal to provide 100% customer service satisfaction. We guarantee to acknowledge and schedule your requests within 24 hours. If we do not respond within 24 hours to your request, you will receive \$25 in rent bucks.

When we provide EXCEPTIONAL customer service, we encourage you to ring the bell located in the leasing office.

We value you as a resident and look forward to providing you with 100% customer service satisfaction. Please feel free to provide your feedback online at



[http://www.surveymonkey.com/s/satisfaction\\_guaranteed](http://www.surveymonkey.com/s/satisfaction_guaranteed)



Yours for better living,

Lexington Asset Management